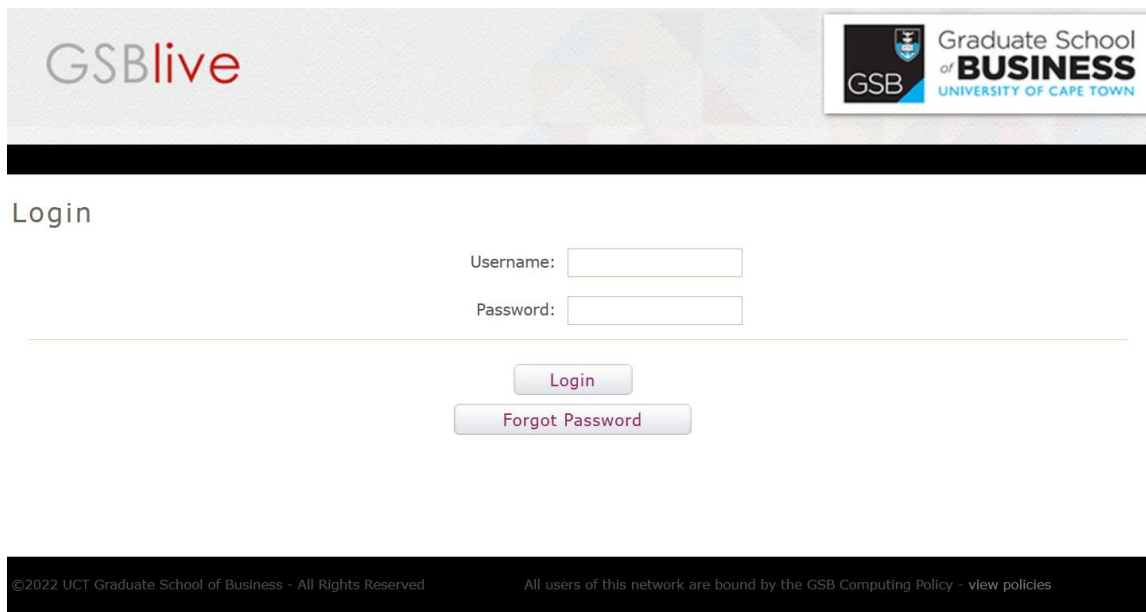


## GSB Marvin login instructions

To log into GSB Marvin you need three things:

### 1. A GSB network account



GSB Live

Graduate School of BUSINESS UNIVERSITY OF CAPE TOWN

Login

Username:

Password:

Login

Forgot Password

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This is different to the UCT account you use to log into services like Peoplesoft or FileSender. If you are someone that has been at the GSB for a while, it is the account you use to log into [GSB Live](#) with. It will look something like this: [abcabc123@gsb.uct.ac.za](#). If you have forgotten or do not know this account, please get in touch with the [GSB IT Helpdesk](#) so that they can set you up.

The next step is to test whether you can log into the account on [GSB Live](#). If you cannot remember your password, please use the “Forgot Password” password self service feature and enter your username without the “@gsb.uct.ac.za” suffix. Please try entering your mobile number both with and without the international dialling code. Eg. +27821112124 and 0821112124. If you get stuck get in touch with the [GSB IT Helpdesk](#) and ask them for help with resetting your GSB account password.

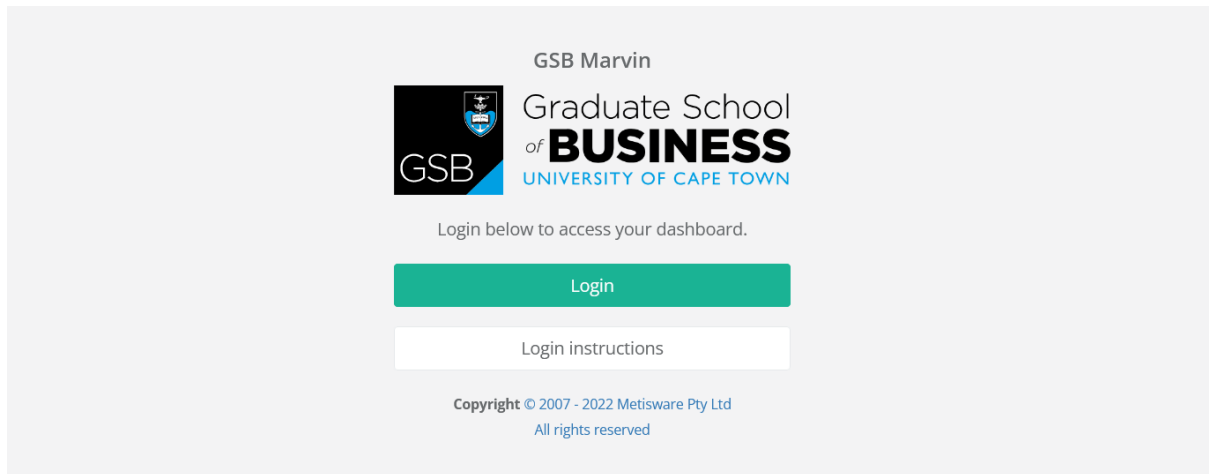
If you have gotten this far and have successfully logged into [GSB Live](#), you can carry onto the next step.

### 2. GSB email address

On Marvin, we send emails from your GSB email address. If someone responds to your email, it will be forwarded from your GSB email to your UCT email.

Please send an email to your GSB email to ensure that the forwarding is set up correctly.

### 3. Marvin account



Finally, we get to your Marvin account. An account will need to be created for you and linked to your GSB network account (Step 1). To get the process started, your line manager needs to request that the account gets created by creating a ticket with [Metisware Support](#). Once the account has been created, a development support team member will assist you to log in and give you job specific training on the system (or provide you with written or video training materials). The Marvin access URL is <https://gsbmarvin.uct.ac.za>.

When logging in, you can use the same username and password you confirmed in step 1. Eg. [abcabc123@gsb.uct.ac.za](mailto:abcabc123@gsb.uct.ac.za)